

Meng Motorsports HID Warranty

Dear Valued Customer,

Thank you very much for your HID purchase. We are confident that our high quality HID kits will increase your visibility during night or inclement weather driving. The ease of driving will improve both the quality of your driving experience and reduce the strain on your eyes. HID's will improve the distance visibility and most importantly, the visibility of road and hazard signs. To continue your satisfaction with your HID lighting system, your order includes a limited two year warranty.

What the warranty covers:

Meng Motorsports will directly warranty any HID kit that is defective or fails to operate properly within the two year time frame from date of purchase. Defects includes flickering, failure to operate, and any unreliable issues of the HID kit itself not operating. Warranty only covers Meng Motorsports HID kit products if properly installed.

Limitations of warranty:

We do not require you to have the kit installed at a professional automotive shop, but we do have limitations. Warranty does not cover any misuse, abuse, or intentional damage of the item. We will not warranty any kits that show signs of physical damage or modification. Accessories such as tape, screws, and relay harnesses, are not covered under warranty. We reserve the right to refuse warranty of any kind if we believe the terms of warranty have been violated.

Warranty Process:

Defective part must be returned back to Meng Motorsports for testing before new part is sent back. We cannot send back a brand new part before receiving the defective warranty item first. This allows us to completely diagnose what the problem may be. Customer is responsible for any shipping fees when sending back the part to Meng Motorsports. All HID products are tested before shipment. We are not responsible for any charges or fees resulting from removing the HID kit or shipping the HID product to us for warranty. We will however, cover any shipping fees when shipping back the item to customer. Customer is also responsible for sending the correct part that needs to be warranted. Please include receipt when sending products.

Please send all warranty items to:

Meng Motorsports
359 N Temple Dr
Milpitas, CA 95035
United States

Contact Tony@mengmotorsports.com for any warranty questions.